

Zoom Meeting minutes – Mill Street Medical Centre

Patient Participation Group

Date: 7th June 2021

Attendees: Canon Geoff Almond, Janette Bonney, Dr Zia, Jackie Kells, Kathryn Campbell, David Appleton, Virginia Griffin, David Watkins.

Apologies: Mike Balmford, Eddie Downes.

Minutes Agreed (8.3.21.): Jackie Kells, Kathryn Campbell.

1. Covid Vaccinations.

Second dose vaccination is continuing, progressing through the designated groups. The practice is no longer providing staff for the “Saints” sessions which have now been handed over to the Trust. No vaccination is carried out at the surgery. The full vaccination of patients in care homes and vulnerable patients is now complete. Members of the group want to thank and express their gratitude to Dr Flett and staff for their hard work and the excellent organisation of the vaccination service provided.

There is no official confirmation of booster Covid vaccinations being administered in the future. There is no confirmation of how Flu jabs are to be administered in the autumn. However, 50 to 64 year olds will be included as in autumn 2020.

2. Staffing.

Jenny Allcock is to join the team of Practice Nurses with Jenny McDowell. In addition, an experienced practice nurse is currently working, on a temporary basis, with a focus on chronic diseases.

Dr Murry is leaving the practice and is being replaced by Dr Vicky Stelling. Dr Flett is back in surgery.

3. Plans for the future.

Many aspects of the current surgery procedures are working well. Currently, the Covid rate is rising in St Helens therefore, the reception area will continue to operate with social distancing in place.

Patients telephoning the surgery are triaged by fully trained receptionists and signposted appropriately. Conversations with receptionists are confidential.

It is difficult to give an accurate time for telephone consultations with Doctors allocated on the day. A morning or afternoon return call is indicated.

“E-mail a doctor” is working successfully for both Doctors and patients. When using the service, it now links patients directly to “e consult”.

4. St Helens Carers were successful ensuring carers received Covid vaccinations. This included paid care workers.

5. The “Push Doctor” centralised service worked well for physiotherapy for a member of the group.

Next meeting: **3pm 6th September by Zoom**